

Best-in-class procurement metrics benchmarks



How can you ensure that your procurement processes are creating a competitive advantage for your business?

Ardent Partners' latest report, Procurement Metrics that Matter in 2024, outlines best-in-class metrics to help gauge your procurement performance and identify areas for improvement. In this infographic, we highlight some of the key metrics you can use to understand the performance of your procurement operations.



Best-in-Class Metric: Spend Under Management



ARDENT PARTNERS FOUND THAT **BEST-IN-CLASS SPEND PROCUREMENT** PERFORMERS MANAGE AN AVERAGE OF THEIR SPEND

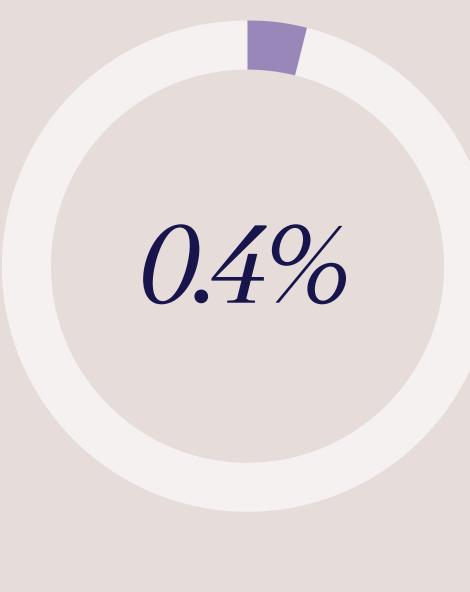


BETTER THAN THEIR PEERS.

This substantial influence over spend highlights the importance of robust systems and processes within their procurement strategies, providing them with a much more comprehensive view of their activities.

Best-in-Class Metric: Savings

While the difference between best-in-class and their peers in terms of savings seems minimal



it was noted that top performers were delivering those higher average savings rates on a much larger spend portfolio, resulting in a dramatic difference on the bottom line.

Best-in-Class Metric: Contract Compliance

Best-in-class procurement exhibited exceptional contract compliance MANAGING COMPARED TO



This highlights their effectiveness in linking sourcing decisions to



purchasing activities, ensuring that users are consistently leveraging negotiated contracts.

In terms of suppliers, best-in-class procurement teams understand the

Best-in-Class Metric: Enabled Suppliers

WITH

importance of electronically-enabled suppliers



Top performers recognize how important a holistic view is in the procurement function, from having an overarching view of organizational spend to constantly improving supplier relationships.

What makes a best-in-class

procurement department?

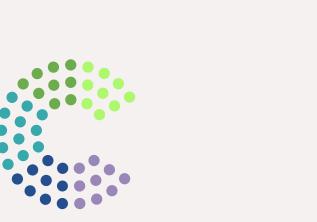
These metrics shared above offer just a glimpse

into the valuable insights provided in

We encourage you to read it to gain a deeper understanding of

ARDENT PARTNERS' RECENT REPORT

current procurement trends and prepare for the rest of the year.



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> diagnose pain points and deliver tailor-made solutions for their unique challenges. For more than two decades, we've been a trusted partner who

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and finance business leaders by forming a strategic partnership to